



# ZION CITY CARE CENTER



## 2025 IMPACT REPORT



# WELCOME

## **DEAR SUPPORTERS,**

As I reflect on 2025, my heart is overflowing with gratitude for you—our partners, donors, and volunteers—who have walked with us to make a real difference in Tucson and beyond. Your steadfast support of Zion City Care Center has empowered us to extend love, care, and practical help to those facing some of life's toughest challenges.

Together, we've extended vital aid to individuals and families grappling with poverty, hunger, and homelessness. Your generosity helped to bring hope through our life-changing programs. The stories of transformation we've witnessed this year are incredible, and they're only possible because of your generosity and belief in our mission.

Looking ahead, I'm excited to see how God continues to use Zion City Care Center as a beacon of hope and healing in our community. Let's keep building a city where every individual feels seen, loved, and supported.

Thank you for being part of this journey. Your kindness is a light that brightens lives and restores hope every day.

With heartfelt gratitude,

**Waylon Sears**

Founder & Chairman of the Board, Zion City Care Center, Inc.

# OUR MISSION, VISION, & PROGRAMS



**MISSION:** Guided by Faith. Responding to Needs. Building Hope.



**VISION:** To create a thriving community where every individual experiences the transformative power of faith-driven care, holistic support, and opportunities for growth.

**Zion City Care Center Human Services:** Providing essential items like food, clothing, hygiene products and baby supplies.

**Zion City Care Mobile Medical Unit:** Offering free healthcare, including wellness checks, physicals, blood pressure checks, and glucose tests.

**Behavioral Health Counseling:** Delivering free individual and group counseling services.

**Next Chapter Library Program:** Providing a welcoming literacy space where children can read, learn, and grow while parents access essential services.

**Education & Life Skills Classes:** Partnering with the community to offer practical training and support.

**Community Outreach Events:** Our outreach efforts extend beyond these services with impactful events.

- **Adopt-a-Block Community:** Serve Days are regular efforts to serve and uplift neighborhoods in need.
- **Back to School Event:** Equipping families with school supplies and resources.
- **Project Thanksgiving:** Providing Thanksgiving meals and services like healthcare for families in need.

**Client Navigator Program:** Connecting clients to essential services through one-on-one guidance, resource coordination, and ongoing support.

# 2025 COMMUNITY IMPACT

**23,331 PEOPLE SERVED**

- Zion City Care Center – Human Services: 12,843
- Adopt A Block: 1,280
- Mobile Medical Unit: 227
- Life Skills Classes: 361
- Behavioral Healthcare: 195
- Back-to-School: 425
- Project Thanksgiving: 8,000



# VOLUNTEER HOURS



**15,386**

**TOTAL VOLUNTEER HOURS**



- Flowing Wells – Zion City Care Center and Santa Cruz – Zion City Care Center: 9,349
- Zion City Care Mobile Medical Unit: 843 hours
- Behavioral Health – Group Counseling: 106 hours
- Adopt-A-Block: 1,188 hours
- Back-to-School Outreach: 1,095 hours
- Project Thanksgiving: 2,805 hours

*In addition to the hours highlighted above, countless more were generously dedicated to supporting our programs behind the scenes – through leadership, administrative efforts, and essential program support. These unseen contributions are vital to our mission and have made a profound impact on the lives we serve.*

**THANK YOU!**

# ECONOMIC IMPACT OF VOLUNTEERS:

In a world where time is often equated with money, the value of volunteerism cannot be overstated. Recently, a study conducted by the Independent Sector and the Do Good Institute at the University of Maryland, revealed the value of a volunteer hour in Arizona for 2023 was \$32.07 in 2023, an 6.4% increase from 2022. This highlights the growing recognition of the crucial role volunteers play in our communities and the economy. (dogood.umd.edu & independentsector.org)



**15,386 Volunteer Hours**  
\$493,429.02 Economic Impact



**ZION CITY  
CARE CENTER**



**VOLUNTEERS ARE**  
OUR GREATEST ASSET

# THANK YOU VOLUNTEERS!

Exceptional, compassionate, and dedicated—these are just a few words to describe the amazing volunteers at Zion City Care Center. In 2025, you gave over 15,386 hours of your time, making it possible to serve our community with love, dignity, and practical support.

Our volunteers come from all walks of life, bringing their unique talents to meet the needs of those we serve. They sorted and distributed clothing, stocked food and hygiene essentials, provided counseling and medical care, and helped behind the scenes with administrative tasks. Their dedication kept our programs running smoothly, ensuring every guest was met with the care and resources they needed.

Without their hard work, none of this would be possible. Their commitment is the foundation of everything we do, and their impact can be seen in the lives transformed by our programs.

We invite you to join this incredible team of volunteers! Whether you're gifted in serving others, organizing, counseling, providing medical care, leading, or simply offering a kind word, there's a place for you at Zion City Care Center. Together, we can make an even greater difference.

Visit [zioncitycare.org/getinvolved](https://zioncitycare.org/getinvolved) to apply to become a volunteer and other ways you can help our community.

To every volunteer who served this year, thank you. Your time, energy, and compassion bring hope to our community and remind us all of the power of faith in action.

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# NEW PROGRAM HIGHLIGHT: NEXT CHAPTER LIBRARY PROGRAM

Next Chapter Library creates a space where children can discover the joy of reading while their families receive care. By giving kids access to books they can take home, we're nurturing imagination, building confidence, and inspiring a lifelong love of learning. This program reflects Zion City Care Center's commitment to strengthening families today while investing in the next generation of readers, dreamers, and leaders.



# THANK YOU PARTNERS!

- University of Arizona Cancer Center
- City of Tucson
- Christian Family Care
- SYSCO
- Northwest Fire Department
- PMHDC Southwest Medical Aid – PSMA
- Big Brothers Big Sisters of Southern Arizona
- Midwest Food Bank
- GAP Ministries
- ArchWell Health
- Teen Challenge Tucson
- Portable Practical Education Preparation – PPEP
- Hands of Hope Tucson
- Answers for Life Tucson
- Hughes Federal Credit Union
- Foodsmart
- American Heart Association

Visit [zioncitycare.org/getinvolved](https://zioncitycare.org/getinvolved) to inquire about opportunities to partner together and other ways you can help our community.



# RESPONDING TO NEEDS



## ZION CITY CARE CENTER HUMAN SERVICES:

Providing essential items like food, clothing,  
hygiene products and baby supplies.



# RESPONDING TO NEEDS



## ZION CITY CARE MOBILE MEDICAL UNIT

Offering free healthcare, including wellness checks, physicals, blood pressure checks, and glucose tests.



## BEHAVIORAL HEALTH COUNSELING

Delivering free individual and group counseling services.



# RESPONDING TO NEEDS



## NEXT CHAPTER LIBRARY PROGRAM

Providing a welcoming literacy space for children to read, learn and grow while parents access essential services.



## EDUCATION & LIFE SKILLS CLASSES:

Partnering with the community to offer practical training and support.



# COMMUNITY OUTREACH ADOPT-A-BLOCK



Serve Days are regular efforts to serve and uplift neighborhoods in need.



# COMMUNITY OUTREACH BACK TO SCHOOL



Equipping  
families with  
school supplies  
and resources.



# COMMUNITY OUTREACH PROJECT THANKSGIVING



Providing Thanksgiving meals and services like healthcare for families in need.



# BOARD MEMBERS



**Waylon Sears**

Founder and Chairman of  
the Board, Senior Pastor  
Zion City



**Wardrick Griffin**

Board Vice President,  
Interim CEO



**James Abanische**

MD, Psychiatry  
Specialist, Zion City Care  
Mobile Medical Unit –  
Medical Director



**Andrea Padilla**

MD, Family and  
Community Medicine



**Ike Isaacson**

Owner of KDI  
Management

# ZION CITY CARE CENTER



**Wardrick Griffin**  
Chief Executive Officer



**David Rivera**  
Operations Director



**Denise Hatlevig**  
Coordinator

*This past season at Zion City Care Center has been marked by faithful service, steady growth, and a deep commitment to meeting people where they are. As a board member and now Interim CEO, I have had the privilege of witnessing firsthand the dedication of our staff, volunteers, and partners who serve with compassion, excellence, and humility each day.*

*Zion City Care Center continues to be a place where practical help meets genuine hope. From healthcare and counseling to food, education, and outreach, our programs reflect a shared belief that every individual is worthy of dignity, care, and opportunity.*

*As we look ahead, my focus is on stewarding this organization well — strengthening our foundations, supporting our leadership team, and ensuring that our mission remains clear and Christ-centered. I am grateful for the trust of the Board and encouraged by the work God is doing through this ministry.*

With gratitude and faith,  
**Wardrick Griffin**  
Interim Chief Executive Officer  
Zion City Care Center

# QUALIFYING CHARITABLE ORGANIZATION



Use Code  
**22705**

We're thrilled that Zion City Care Center Inc. is recognized as a Qualifying Charitable Organization (QCO) in Arizona!

Arizona Tax Credits Zion City Care Center, Inc. is a Qualifying Charitable Organization (QCO), approved by the Arizona Department of Revenue, making your donations eligible for the Arizona Charitable Tax Credit. This allows you to direct a portion of your state income tax to support ZCCC (using QCO code 22705 on Arizona Form 321). You can contribute up to \$987 if filing singly or \$495 if filing jointly and receive a dollar-for-dollar credit on your Arizona state tax return. Please consult your tax advisor regarding your specific tax situation.



**Arizona  
Charitable  
Tax Credit**  
*for Southern Arizona*

**IN 2025, 98% OF THE CLIENTS SERVED**  
through Zion City Care Center fell within the 150%  
of the Federal Poverty Level (FPL) thresholds.





## ZION CITY CARE CENTER

Join us in making a difference. Your time, donation and support can bring hope and healing to those who need it most. Together, we can create a brighter future for our community. Act now – volunteer, donate, and be a part of this transformation journey.

For more information and to get involved,  
**visit [zioncitycare.org](https://zioncitycare.org)**



2561 W. Ruthrauff Rd.,  
Tucson, AZ 85705  
520-495-7888